HIGHER EDUCATION PROFESSIONAL

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Strategic higher education professional with extensive experience in student affairs leadership, strategic planning, and diversity and inclusion initiatives. Expert at formulating and implementing comprehensive programs that promote student engagement, well-being, and academic achievement, while effectively collaborating with faculty, staff, and community partners to develop innovative solutions. Proficient at leading cross-functional teams, managing substantial budgets, and presenting actionable insights to senior leadership to contribute to the attainment of institutional goals and objectives. Experienced educator with a solid foundation in curriculum development and assessment, dedicated to enhancing academic experiences for diverse student groups and preparing future leaders in higher education.

 Higher Education Administration • Student Affairs Leadership • Strategic Planning • Diversity & Inclusion Initiatives Student Retention & Recruitment • Budget Management • Crisis Management • Stakeholder Relations
 Policy Development • Leadership Development • Program Development • Teaching & Curriculum Development
 Change Management • Ethical Decision-Making • Community Engagement • Team Leadership & Collaboration

Career Highlights

- Formulated a three-year plan to address a \$6M deficit for Residence Life and achieved savings of \$475K for Auxiliary Services and Residence Life departments by using data to illustrate low return on investment.
- Preserved jobs and avoided layoffs despite budget cuts, revenue losses, and reductions in state funds due to the COVID-19 pandemic, with the Student Life unit benefiting from \$8M in COVID-19 Relief Funding.
- Created COVID-19 protocols for university closure and the return to campus, collaborating with the universitywide Incident Management Team for the Fall 2021-Spring 2022 academic year.
- Efficiently restructured a large campus unit with 130 administrative, faculty, and classified employees to attain Top Tier status by 2025.
- Secured resource development for grants and in-kind services totaling over \$500K to support unaccompanied homeless youth.
- Co-founded the University of Nevada, Las Vegas Anti-Black Racism Taskforce to promote safety, equity, and inclusion for faculty, staff, and students at the University of Nevada, Las Vegas.
- Served as Vice-Chair of the inaugural Public Safety Board to enhance relationships and communication between campus communities and University Police Services.

Leadership Experience

Interim Dean for Student Engagement – Luther College

- Advises the provost on all strategic matters concerning the Student Engagement unit.
- Presides on the Deans Council offering guidance, planning, and solutions for integrating academic affairs and the student experience.
- Develops college-wide retention efforts to increase degree completion and job placement post-graduation.
- Implements student belonging initiatives to celebrate diversity and increase cultural competency.
- Advises the President's Senior Leadership Council on higher education trends, threats impacting student learning, and opportunities for improving student well-being.

Vice President for Student Affairs - Central Michigan University

- Directed the services and programs under Student Affairs to achieve strategic goals.
- Teamed up with faculty and staff to develop initiatives including the Welcome Center for international students, First-Gen Central, and policy audits.
- Supervised the CMU Cares Team to support students of concern.
- Joined forces with Auxiliary Services to manage Residence Life operations.
- Implemented best practices to enhance student success and retention.
- Acted as a direct liaison to students, parents, and community members.
- Presented quarterly reports and briefings to the Board of Trustees on Student Affairs issues.
- Worked with senior leaders across the campus to devise the 2023-2028 Strategic Plan, including assessment metrics.
 Coordinated with the City of Mount Pleasant to strengthen town-gown relations.
- Boosted the number of gifts by donors and alumni through Annual Giving campaigns with the Office of Advancement.

September 9, 2024- present

August 2022 – April 2024

- Formulated communication strategy plans with the University Communications team to highlight academic affairs deadlines, crisis response, and university closures.
- Revamped the Take Care CMU initiative to promote student well-being.
- Successfully established early voting polling stations on campus for the 2024 Presidential election.
- Launched an initiative to offer transitional housing for newly arriving international students on campus.
- Earned selection by NASPA and the Suder Foundation to join the First Gen Forward cohort.

Associate Vice President for Student Life – University of Nevada, Las Vegas November 2018 – July 2022

- Collaborated with the Student Affairs Vice President's Council to provide divisional leadership and processes for longrange and strategic planning.
- Led the senior leadership team of director-level and higher professionals.
- Represented the Vice President on university-wide committees to oversee divisional committees and create advisory committees for Campus Life.
- Managed multiple budgets, budgetary planning, and fiscal management.
- Carried out informal and formal assessments of progress toward goals, program and service evaluations, and accreditation preparation.
- Updated the Vice President, Vice President's Cabinet, police services, and others as necessary.

Associate Dean of Students – Illinois State University

- Supervised multiple units, including Diversity Advocacy, the Students' Attorney, Student Conduct and Conflict Resolution, and Off-Campus Services.
- Partnered with department heads to develop and implement strategic diversity and inclusion plans for the Dean of Students Office.
- Teamed up with department heads to create a student retention and completion strategy aimed at increasing overall completion rates and closing gaps for underrepresented students.
- Enhanced campus efforts to boost diversity and inclusion in recruitment, hiring, and decision-making for campus leadership, faculty, and staff through collaboration with the Campus Climate Task Force.
- Created and implemented best-practice mentoring plans and strategies tailored to the needs of diverse campus groups of faculty and staff in collaboration with relevant campus departments.
- Participated in the cultural competency committee to enhance professional development for all employees.
- Supported the Dean of Students in promoting strategies and programs for student satisfaction and success.
- Aided the Dean of Students in developing short- and long-range visions for the department.
- Collaborated with the Student Affairs Council and other departments to achieve school objectives.
- Oversaw supervision, performance evaluation, and professional development for employees.
- Contributed to the Critical Incident Response Team duty rotation.
- Handled unit budgets, reconciling contracts, and purchase orders.
- Performed research and assessment on student satisfaction and university trends.
- Obtained emergency funding for students with financial need through the Charles Schwab Corporation.
- Created a Critical Threat/Incident Response Plan to equip department heads and senior unit leaders with protocols for managing on-campus crises.

Dean of Students – University of Pikeville

- Led the development and execution of programs and services to address the co-curricular needs of the student body.
- Guided the Student Government Association to develop programs that facilitated student involvement in the governance process.
- Created campus-wide initiatives to increase student retention and persistence.
- Performed student satisfaction assessments of all programs and services within the department to achieve outcomes.
- Acted as the Chief Judicial/Title IX Hearing Officer to handle student misconduct.
- Participated in the Executive Cabinet Office of the President.

Earlier Career:

Director of Residence Life – Kentucky State University (2011 – 2014) Student Conduct Specialist | Hall Coordinator – University of Texas at Austin (2010 – 2011)

Teaching Experience

Instructor, Leadership Development Seminar – University of Nevada, Las Vegas–College of Education

- Instructed and assessed student learning in the Master of Higher Education Administration Department.
- Acted as a Graduate School Faculty Member to enhance academic engagement.
- Developed course curriculum to improve educational outcomes.

Instructor, Comparative Higher Education – Illinois State University–College of Education

July 2014 – March 2016

2020

April 2016 – November 2018

2018

- Designated a final paper to examine higher education practices from an international perspective.
- Delivered feedback and graded assignments for written work and discussion board postings.
- Employed comparative higher education as a theoretical lens for understanding education abroad.
- Distributed class readings and assigned individual and group work to explore contemporary issues in international higher education systems, including governance, finance, academic affairs, access, and student affairs.

Instructor, Higher Education Planning – Illinois State University–College of Education; College of Education 2017 – 2018

- Directed students to conduct an environmental scan.
- Familiarized students with various components and models for higher education planning.
- Offered weekly feedback to students through online postings, guided class discussions, and arranged for invited guest speakers.

Instructor, Project Rebound – Illinois State University–College of Education

- Conducted office hours to meet with students and address their academic needs in the group cluster.
- Facilitated the development and refinement of academic goals.
- Guided undeclared students in exploring major options.
- Provided weekly motivation to enhance student success and program completion.
- Explored strategies to help students on academic probation overcome common challenges.

Co-Instructor, College Students and Their Cultures – Illinois State University–College of Education; College of Education 2017

- Designated an environmental research study to identify important safe spaces for students on campus.
- Delivered feedback to students on their ethnographic research projects.
- Applied student development theory to shape the understanding of the student experience.
- Distributed readings and guided class discussions on the lived experiences of marginalized students in higher education.

Instructor, LINC – University College

- Supported students in their transition to the university.
- Delivered individualized instruction in a small seminar setting.
- Familiarized students with university resources.
- Created exercises for students to explore potential majors and career goals.
- Shared test-taking strategies, critical thinking skills, and time management exercises with students.

Instructor, Success 101 – University College

- Developed lessons to enhance academic skills for first-year freshmen, such as taking notes, studying for exams, time
 management, and reading comprehension.
- Designated projects to connect students with campus resources.
- Arranged personalized academic coaching to help students stay on track.
- Facilitated opportunities for students to participate in events, such as the Send-Off Dinner, Human Library, and Festival Illinois State University.

Education

- Doctor of Education in Educational Leadership Northern Kentucky University
- Master of Education: Adult and Higher Education Administration University of Missouri at Saint Louis
- Bachelor of General Studies: African and African American Studies University of Kansas

Presentations

- Invited Speaker (2023). Multicultural Visit Day; Central Michigan University
- Invited Keynote Speaker (2023). Martin Luther King, Jr. Peace Brunch; Central Michigan University
- Invited Keynote Speaker (2023). Multicultural Graduation Celebratory; Central Michigan University
- Invited Keynote Speaker (2022). IMPACT; Central Michigan University
- Invited Speaker (2022). SOAR Awards; Central Michigan University
- Presenter (2018). Advocating for Transgender and Non-Gender Conforming Students in Campus Spaces; Student Affairs Conference. Illinois State University
- Presenter (2018). "Supporting Muslim International Students: Politics, Religion, and Campus Support," Student Affairs Conference: Illinois State University
- Presenter (2017). Self -Advocacy on a College Campus 101; First Star, Illinois State University
- Panelist (2017). "Campus Climate Task force: Faculty and Staff Experiences," Illinois State University
- Invited Keynote Speaker (2017). "Umoja: Black Graduation Celebration: From a Mighty Stock We Come," Illinois State University
- Panelist (2017). "Educating Illinois: Student Retention," Illinois State University
- Presenter (2017). "Transfer Day: Family Session" Illinois State University
- Presenter (2017). "Creating a Social Justice Model for the Workplace," Chicago Teachers School Pipeline

2016 - 2017

2016 - 2017

2016 - 2018

- Presenter (2017). "Culturally Response Campus Community Conference: How to Create a Socially Just Workplace, "
 Illinois State University
- Presenter (2016). "Preview: New Student Orientation Parent Session," Illinois State University
- Presenter (2016). "Navigating the Mentoring Process," Mentoring and Academic Success Achievement Initiative (M.A.S.A.I)
- Presenter (2014). "Welcoming TRIO Students," (2014-2016), TRIO Program, University of Pikeville
- Presenter (2014). "Student Body Town Hall Meeting"; Office of Student Services, University of Pikeville
- Presenter (2014). Open House... Office of Residence Life, Kentucky State University

Professional Affiliations

- National Association of Student Affairs Practitioners Voting Delegate
- VPSA Institute National Association of Student Affairs Practitioners
- AVPSA Institute National Association of Student Affairs Practitioners
- Educational Advisory Board
- Michigan Association of Schools and Universities
- Alpha Kappa Alpha Sorority Incorporated

Committee Experience

- 2023-2028 CMU Strategic Planning Committee, Central Michigan University
- Retention Task Force, Central Michigan University
- Capital Planning Steering Committee, Central Michigan University
- Justice Impacted Taskforce, University of Nevada, Las Vegas
- Southern Command Public Safety Advisory Board, University of Nevada, Las Vegas
- Hope & UNLV Fostering Scholars Advisory Board, University of Nevada, Las Vegas
- Founder, Minority-Serving Institution Task Force, University of Nevada, Las Vegas
- Top Tier Student Achievement Committee. University of Nevada, Las Vegas
- Supporting Our Students Emergency Award Fund, University of Nevada, Las Vegas
- Student Issues and Awareness Committee, University of Nevada, Las Vegas
- Culturally Responsive Campus Community Conference, Illinois State University
- International Student Experience, Illinois State University
- Leadershape, 2017, Illinois State University
- Leadership Initiative, 2016-2017, Illinois State University
- Critical Incident Response Team, Illinois State University
- Student Affairs Council, Illinois State University
- Admissions, Retention, and Scholarship Committee, University of Pikeville
- Executive Committee of the College of Arts and Sciences, University of Pikeville
- Open House and New Student Orientation, Kentucky State University
- Behavioral Threat Assessment Team, University of Texas at Austin
- Student Staff Selection Chair, University of Texas at Austin
- South Western Association of Colleges and Housing Officials, University of Texas at Austin
- Resident Assistant Training Committee, University of Texas at Austin

Assessment

- Administered survey to over 700 undergraduate students to gauge how do students at CMU experience student life both on and off campus
- Launched National Association for Collegiate College Campuses to determine racial stressors experience between students of color and nonwhite undergraduate students attending the University of Nevada, Las Vegas, Spring 2020
- Retained National Association of Student Affairs Administrators in Higher Education to conduct external review for Campus Life unit, University of Nevada, Las Vegas, 2019
- Conducted climate assessment with licensed counselor collaboratively designed to assess broad issues of diversity and inclusion. University of Nevada, Las Vegas, 2019
- Completed a study on the attitudes and perceptions of inclusion among marginalized and non-marginalized students at Illinois State University Homecoming, Illinois State University, Spring 2016
- Examined student attitudes involved in the student conduct process, Illinois State University, 2016
- A Phenomenological Study of Effective Service-Learning Practices Dissertation, Northern Kentucky University, 2016

Awards & Honors

- Promoting Diversity Star Award Nominee, Illinois State University (2016)
- Innovative Program Star Award Nominee, Illinois State University (2016)
- Leadership Kentucky Nominee, University of Pikeville (2015)
- New Student Services Employee of the Year, University of Pikeville (2015)
- Outstanding Graduate Student, University of Missouri at Saint Louis (2006)

Technical Skills

Microsoft Office Applications (Access, Word, Excel, PowerPoint, Outlook) | Workday | Blackboard